

2007-08 APPLICATION SUMMARY

PROGRAM TITLE: Long Term Care (LTC) Ombudsman Screening and Recruitment Program.

PROVIDER: Long Term Care (LTC) Ombudsman Recruitment and Screening Committee.

DESCRIPTION: This four (4) member committee assists in recruiting, screening and providing support to State Ombudsman Designees and Resident Associate Program (RAP) volunteers for Lane County with ongoing responsibility to train assign and support the RAP volunteers.

SERVICE OBJECTIVES: The committee currently assists fifteen (15) Ombudsmen, who have been placed by the State of Oregon LTC Ombudsman Program at various facilities throughout Lane County. The committee also operates the RAP in Lane County. There are currently sixteen (16) RAP volunteers. The Committee anticipates that 300 hours will be devoted to recruiting and screening potential Ombudsmen and RAP volunteers and that an additional 100 hours will be devoted to RAP screening, trainings, placement, and support in FY 2007-08.

METHOD OF SERVICE PROVISION: The Ombudsman program seeks to receive, investigate, and act on complaints of older individuals who are residents of long-term care facilities, or on complaints submitted on their behalf, and to advocate for their well-being. The committee meets each month to discuss methods for Ombudsmen recruitment via public presentation projects, and recommendations made by the Screening Committee to the State of Oregon about the appointment of each volunteer Ombudsman designee for Lane County.

The committee also recruits, screens and trains volunteers wishing to serve as a Resident Associate Program volunteer. RAP volunteers provide regular visits to residents residing in foster homes, residential care facilities, assisted living facilities and nursing homes throughout Lane County. The goals of this program are to

- 1) Reduce isolation and depression, thereby improving the resident's level of functioning and quality of life; and
- 2) Provide the presence of persons trained and supervised by the Ombudsman Program in the Long Term Care facility.

LTC OMBUDSMAN RECRUITING & SCREENING COMMITTEE

MONITORING SUMMARY: Frequent monitoring visits were not deemed necessary by the PMC due to the limited amount of federal funding allocated to the program, as well as to the ongoing interaction between Ombudsmen and S&DS staff. One monitoring visit was conducted by PMC members and staff addressed the following issues during fiscal year 2006-07: 1) Review of the Older Americans Act monthly report form; 2) Review of the program’s compliance with contract provisions; 3) An update of the program’s activities; 4) Review of program budget; and 5) Recruitment efforts.

Moray Povey is chair of the committee. PMC continues to be impressed with the professionalism of the LTCRSC. PMC believes the Older Americans Act funds are being well used by this committee and that the program should be continued.

REVENUE SUMMARY:

OAA	\$1,224	
Fees	0	
Donations	0	
Other Funds	0	
<u>In-Kind</u>	<u>\$6,060</u>	(Required match \$136)
Total Budget	\$7,284	

COMPARATIVE SUMMARY

	2005-06 Actual	2006 -07 Projected	2005-06 thru 2-28-08 (67%)	2007-08 Proposed
Units of Service*	427	400	292 (73%)	400
Persons Served** (Unduplicated)	50	48	40 (83 %)	42
LCOG Funds	1,254	\$1,243	\$600 (48 %)	\$1,224
Unit Rate	NA	NA	NA	NA

* A unit of service is defined as one hour of direct support to certified Ombudsman volunteers and/ or administrative support to the local committee engaged in recruiting, screening and supporting the Ombudsman program and the Resident Associate program.

** "Person served" reflects the number of unduplicated Ombudsman or Resident Associate Program volunteers who are recruited, screened,

accepted, trained, and supported.

COMMENTS:

1. The proposed number of units of service is the same as proposed in FY 2006-07.
2. The proposed unduplicated client count is six less than FY 2006-07.
3. The projected number of committee members for FY2007-08 is the same as last year.
4. The number of RAP volunteers is one more than last year, totaling seventeen.
5. The number of State Ombudsman volunteers is the same as in FY 2006-07.
6. The Ombudsman Committee is reimbursed on an as-needed basis for supplies, advertising, and mileage. It is not reimbursed on the basis of a unit rate.

PMC RECOMMENDATION: That SSAC recommend that LCOG accept the application submitted by the Lane County Ombudsman Recruiting and Screening Committee to operate the Lane County Ombudsman Recruiting and Screening Committee for FY 2007-08; and that it awarded the program up to \$1,224 of Older Americans Act, III-B funds, pursuant to the application, payable on an as needed basis, not to exceed a total of \$1,224.

Last Saved: April 25, 2007