

OPI Focus Group Survey Summary
October 30, 2009
Lane Council of Governments

Two focus groups were held. A total of 26 surveys were submitted, however not all participants answered every question. Response summaries are listed below.

1. Goals of OPI

An overwhelming majority supported the current goals of OPI.

2. Leveraging Federal Funds

73% opposed pursuing federal matching funds.

3. Estate Claim

62.5% did not support an estate claim.

4. Assets

56% did not support looking at liquid assets to determine sliding scale fee.

5. Core Services

Case Management, Home Care, Personal Care, and Home Delivered Meals received the highest number of votes.

6. Local Control

- SPL – 64% were not in favor of the state adopting a uniform policy.
- Service Hours – 76% were not in favor of statewide standardization.
- Wait List Policy – 68% were in favor of a standard statewide policy.

7. Cost Sharing

- 73% favored adjusting the annual fee according to the level of a person's assets
- Including case management costs in the sliding fee was split, no clear trend was evident.

8. Written Comments

Serving People with Disabilities

- Should the age requirement be lifted?
- Increase program funds so that people with disabilities can be served.
- Increase funding to include people with disabilities

OPI- Attachment #1-
Lane County Focus Groups

Paperwork/Administrative burden

- Keep the Fed paperwork out of the clients hands/minds
- The amount of time needed to train staff and they do all the paperwork isn't worth it. 50/50 match just isn't enough.

Funding

- If it ain't broke don't fix it. OPI seems to be working well. The only problem is that funding has been slashed.
- Improve and stabilize the funding.
- Increase state general funding to an allocation amount above what was dedicated to 60+ prior to expanding to people with disabilities.
- Increase state general funding
- General fund should be increased to meet the need.
- Increase funding.

Other

- I suggest you seek to purchase OPI services from local, compassionate vendors who will provide a discount.
- Create a good website/source of information.
- Prioritize direct care to those most able to succeed at home with the least hours, thereby serving the largest number of clients.
- Figure out how to manage an equitable means of budget stewardship, i.e. some areas give too many hours to too few clients.
- Promote Information and Assistance services.
- I favor continuation of OPI. Funding questions, ability to pay, estate recovery, etc are complex questions and too difficult to answer at this meeting.
- AAA's should be allowed flexibility to determine services and allow other sources of service and funding of service.